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Device Tracker

EASILY TRACK AND FIND MISSING ZEBRA ANDROID MOBILE DEVICES

Your Zebra Android mobile devices are an important part of your business strategy — every day, they help streamline processes and better serve your customers. While it’s easy for workers to misplace a device, with thousands of square feet in your retail store or warehouse, finding devices can be like finding a needle in a haystack. And every missing device impacts workforce productivity and your return on investment.

Introducing Device Tracker, the enterprise-grade software solution that helps you track and find lost and misplaced devices. Part of Zebra’s Mobility DNA suite of value-add applications, this solution is easy to deploy — and there is no additional infrastructure to purchase and manage. The result? Maximum device availability. Maximum device value. Maximum return on investment. And maximum workforce productivity.

Put the power to track and find your Zebra Android mobile devices in the palms of your hands with Device Tracker — only from Zebra.

BENEFITS

Eliminate lost or misplaced Zebra Android mobile devices to:

Maximize device availability and value

Maximize workforce productivity

Reduce the cost of tracking devices

Features

Easy-to-deploy

Just download and install the Device Tracker application on any server in your corporate environment and deploy the Device Tracker Client application on the supported Zebra Android devices* you want to track — Device Tracker does the rest.

Complimentary — part of your Zebra OneCare support contract

The Device Tracker software is available as part of your Zebra OneCare or Technical Support Service (TSS) contract. Just download the server and mobile client applications from your Zebra Support and Downloads page. And since Device Tracker uses the devices and network infrastructure you already own — including Wi-Fi — there are no extra costs.

Always available Web-based device tracking dashboard

View premise-level presence status for your supported Zebra Android devices anytime through the Web-based dashboard. And you define how frequently your dashboard is updated, based on the needs of your business — such as every five minutes or the beginning and end of every shift.

Alerts protect device visibility

The easy-to-read dashboard in the Device Tracker application allows your IT and facility administrators to see the status of all tracked devices, complete with alerts that identify devices that exceed your pre-defined thresholds. These alerts are triggered when devices have not reported into Device Tracker for a specific amount of time, and when battery level dips below your selected threshold. Simply click to place a device into 'To be found' mode, generating a work order that appears on Zebra Android

mobile devices running the Device Tracker Client application. The device status on the dashboard will be updated when a work order is accepted and the search for a specific device is in process.

Presence information for all of your WiFi connected Zebra Android devices

Whether you have a large warehouse or a small store, if your device is connected to your WiFi network, Device Tracker will help you track it. Available information includes the name of the device and the access point to which it is connected, remaining battery charge level, the time of the last report and any alerts associated with a device. And since you can see how many devices are in service at the start of every shift, you can ensure all devices are returned at the end of every shift.

Easily find a specific device with Geiger-counter style simplicity

Turn any supported Zebra Bluetooth Low Energy (BLE)-enabled Android mobile device into a Geiger-counter to easily find a missing device. Just open the Device Tracker app to see which access point the device is currently connected to, identifying the general area where the device is located (note that access points can be labeled with intuitive names, such as Sporting Goods or Cosmetics). The BLE-based proximity indicator identifies whether you are moving closer to or farther from the device. In addition, you can remotely ring the missing device at any time, making it easy to find devices that may be hidden from view.

Security you can count on

The Device Tracker Client application securely connects to the server, ensuring that you can always track and find your devices — without compromising security.

Eliminate the high cost of lost and misplaced Zebra Android mobile devices in your organization with Device Tracker.

For more information, visit www.zebra.com/device-tracker

* Requires Android 'M' and above.

Device Tracker is supported on the following Zebra Mobile Devices running Android M and above: TC51, TC52, TC56, TC57, TC70x, TC72, TC75x, TC77, MC3300 Series and PS20.



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